

RANCHERO'S

RETURNS FORM

CUSTOMER NAME:

DATE:

TELEPHONE NO:

ORDER NO:

EMAIL:

ADDRESS:

ITEM #	PRODUCT DESCRIPTION	SIZE	QTY	REASON FOR RETURN

Return Reason Codes:

- | | | |
|------------------------------------|-----------------------------------|-----------------------------------|
| A. Looks different to image | D. Too Small | H. Arrived too late |
| B. Poor quality/faulty | E. Ordered more than one | I. Parcel damaged |
| C. Too Big | G. Incorrect item received | J. Other (Please describe) |

Faulty / Incorrect item? Please email our customer services team on returns@rancheros.co.uk.

If after trying on your items they don't fit or you're just not sure they are right for you, just take the following steps:

- 1) Describe the items you would like refunded in the table above.
- 2) Cut out the return address on this form and secure this to the mailing bag / box.
- 3) Package the items in a suitable mailing bag / box
- 4) Send the package to our return address, using a tracked service for your peace of mind.
- 5) For further instructions on what to do next when returning from the UK please go to www.Rancheros.co.uk/returns.

Please note: You can return items up to **30 days** from date of despatch; the returned items should be in new condition, unworn and with tags attached. When returning footwear please do not use the footwear box as the mailing box.

Return Address

Ranchero's Ltd
17.6 Amber Business Centre
Riddings
Derbyshire
DE55 4BR